



WARRANTY POLICIES

WARRANTY POLICY – Cooper

We warrant to each original buyer of products manufactured by Cooper that such products are, at the time of delivery to the buyer, free of material and workmanship defects, provided that no warranty is made with respect to: (a) any product which has been repaired or altered in such a way, in Cooper’s judgment, as to affect the product adversely; (b) any product which has, in Cooper’s judgment, been subject to negligence, accident or improper storage; (c) any product which has not been operated and maintained in accordance with normal practice and in conformity with recommendations and published specifications of Cooper; (d) any products, component parts or accessories manufactured by others but not supplied by Cooper. (Because these items are not manufactured by Cooper, any claims should be submitted directly to the manufacturer thereof.)

WARRANTY POLICY – Danaher

- Danaher brand products are warranted according to the specific brand and product warranties listed below. In the event of a warranty claim by an end-user that meets the applicable warranty criteria, the distributor MUST replace or repair the product free of charge in accordance with the applicable warranty. In order to receive credit for repair or replacement of a covered product, the distributor must contact its Customer Service Representative at Danaher Tool Group for a Return Goods Authorization form (RGA) and return the product to the proper Danaher location. Credit from Danaher will include freight charges. Danaher will only accept ground shipments. Credit will only be issued if the product is returned to Danaher in accordance with the above procedure. Sets as a whole will not be credited under warranty; only the individual components will be covered according to the brand and product warranties listed below.
- This warranty shall not apply to products that have been misused, abused, damaged by accident or otherwise, repaired by anyone other than an Authorized Repair Center or modified by anyone other than Danaher. Normal wear is also excluded.
- This warranty is the sole warranty applicable to the products and is in lieu of all other warranties, whether express, implied or statutory. The implied warranties of merchantability and fitness for a particular purpose are specifically excluded. Buyer’s sole and exclusive remedy for breach of this warranty is, at the option of Danaher, repair or replacement of the defective product. In no event will Danaher be liable for any indirect, special, incidental, consequential or punitive damages arising from breach of this warranty, even if Danaher has been advised of the possibility of such damages.

Brand/Category	Warranty Policy
ARMSTRONG	
Hand Tools	Unlimited Lifetime Warranty; carrying cases and pouches not covered
Torque Products	Limited Lifetime Warranty; accuracy standards for calibration are warranted for 90 days from date of end-user purchase; torque products must be sent to Angle Repair & Calibration Service, Inc., 175 Angle Drive, Beckley, West Virginia 25801, 304-253-5729 at user's cost for evaluation. Products meeting warranty criteria will be repaired or replaced at Danaher's discretion.
Tool Storage	Limited Lifetime Warranty; Tool storage warranty does not cover damage incurred in shipment.

GEARWRENCH	
Hand Tools	Limited Lifetime Warranty; carrying cases, pouches, taps, dies, accessory bits not covered
Torque Products	Limited Lifetime Warranty; accuracy standards for calibration are warranted for 90 days from date of end-user purchase; torque products must be sent to Angle Repair & Calibration Service, Inc., 175 Angle Drive, Beckley, West Virginia 25801, 304-253-5729 at user's cost for evaluation. Products meeting warranty criteria will be repaired or replaced at Danaher's discretion.
Tool Storage	3-Year Limited Warranty; Tool storage products are warranted for three years from date of end-user purchase. Tool storage warranty does not cover damage incurred in shipment
ALLEN	
Hand Tools	Limited Lifetime Warranty; carrying cases and pouches not covered
Tool Storage	1-Year Limited Warranty; Tool storage products are warranted for one year from date of end-user purchase. Tool storage warranty does not cover damage incurred in shipment
KD	
Specialty Tools	Limited Lifetime Warranty, carrying cases and pouches not covered
Torque Products	Limited Lifetime Warranty; accuracy standards for calibration are warranted for 90 days from date of end-user purchase; torque products must be sent to Angle Repair & Calibration Service, Inc., 175 Angle Drive, Beckley, West Virginia 25801, 304-253-5729 at user's cost for evaluation. Products meeting warranty criteria will be repaired or replaced at Danaher's discretion.
JACOBS	
Chucks	1-Year Limited Warranty; standard chucks and accessories are warranted for one year from date of end-user purchase
Precision Chucks	Limited Lifetime Warranty; precision chucks are warranted for life from date of end-user purchase; precision chucks must be sent to Angle Repair & Calibration Service, Inc., 175 Angle Drive, Beckley, West Virginia 25801, 304-253-5729 at user's cost for evaluation. Products meeting warranty criteria will be repaired or replaced at Danaher's discretion.
DELTA / JOBOX	
Delta	1-Year Limited Warranty; does not cover damage caused by accident or unreasonable or unintended use of the product. Modification, disassembly and/or reassembly of the product will void this warranty. Damage to the contents of the box, vehicle, or any consequential damages of whatever kind are hereby excluded from this warranty.
Delta Pro	3-Year Limited Warranty; same as above.
JOBOX	5-Year Limited Warranty; same as above.
JOBOX Industrial Products (Brown Boxes)	1-Year Limited Warranty; same as above.